

# ISCS OUTCOMES

International Students' Career Services

Summer 2007

## ISCS Major Services Highlights 2005—2007

### Workshops:

6 to 7 workshops are presented each semester geared towards specific international students' career and academic concerns

- These workshops have consistently high evaluative marks averaging to 8 on a scale from 1 to 10, 10 being the most helpful.
- These workshops have a consistently high attendance rate (21 person / workshop)

### Individual and e-mail consultation:

Our staff members meet individually during our walk-in hours with international students to speak of career, personal, and academic concerns

- This service has become increasingly popular as seen by the increase in utilization by students
- We have also seen an increase in utilization of incoming international student utilization of e-mail consultation in Winter 2007

### Job Search Connections (JSC):

A small group support job search club for graduating international students which focuses on discussion surrounding their job search process, job search skills, provide peer emotional support, and opportunities for students to expand their network.

- This model will be presented at this years upcoming National Career Development Association conference in Seattle
- In the first JSC, the majority of members found a job within 3 to 4 months of graduation.

### Work Abroad:

A recently expanded service for American students who wish to learn about the opportunities and resources to work abroad and increase their international education and experiences.

- We created a comprehensive website which includes information to over 60 countries in the world [http://career.missouri.edu/ISCS/work\\_abroad/index.php](http://career.missouri.edu/ISCS/work_abroad/index.php)
- Created handouts and presentation to give to American students who are interested in gaining professional work experience abroad

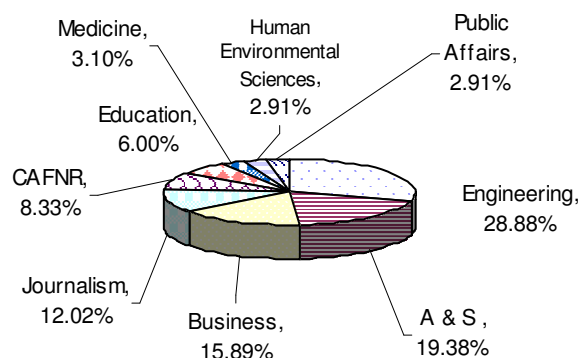
## ISCS Student Utilization

Each year ISCS student utilization numbers shows a steady increase of utilization as more international students become aware of the services

The graph on the right shows a breakdown of students by major for our 2006-2007 academic year, which captured 534 student contacts\*\*:

\*\*This number only reflects students that were captured and gave enough identification to gather data and not all students that have utilized ISCS services, also this information excludes exchange

Percentage of Students Captured by Colleges



### MU International Students Fast Facts:

- There are approximately 1400 international students on the MU Campus
- International Students economic contribution in 2006 to the MU Campus is approximately \$40 million in 2006 (Open Doors Report, 2006)
- International students have unique and diverse career concerns and were underutilizing resources, which was why ISCS was created.

### ISCS Student Utilization Fast Facts:

- In Fall 2005-Summer 2006) we had 668 student contacts, which is close to half of the MU international student population.
- We served international students from over 35 countries, every world region represented at MU, and every college on campus.
- This past semester (Winter 2007) saw an increase of use of incoming international student utilization of services through our e-mail consultation services.



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## ISCS Commitment to Collaboration in International Education:

We have worked in collaboration on projects geared towards international education or international students with the following organizations/stakeholders:

- **AIESEC** –International Business and Dining Etiquette Seminar
- **Asian Affairs Center** – Provide workshops for their English Proficiency Internship, Professional English Proficiency Internship, and American Immersion Internship programs
- **International Programming Committee/MSA** – Coordinated and sponsored the International Etiquette Dinner
- **International Center** – Provided career information for internationals on website forum for international students and new student orientation for incoming international students
- **MBA Career Services** – Presented career information for internationals on their International MBA day
- **MU Career Center** – Trained paraprofessional Career Specialists and Career Counselors on international and diversity student issues related to career development
- **MU Career Service Council** – Sponsored and coordinated International Etiquette Dinner
- **Multicultural Center** –Sponsored and ISCS assisted in coordination of UnificAsian
- **MU faculty and alumni**—Coordinated ISCS workshops geared towards career development issues of international students for faculty and alumni to connect to current students
- **MU students** – Our Volunteer program which focuses on helping international student gain experiential learning experiences that will help them in developing their professional career goals

I found this workshop [International Business and Dining Etiquette Seminar] very helpful because it introduced concepts that would have been hard for me to collect individually. Meaning the time it would have taken to seek out and find people from different countries and learn about their customs wouldn't be worth it compared to having all the panelists right there with their power point presentations and organized notes. It was helpful to me as Graduate Library Science student who is very interested in International Librarianship and working abroad to get an introduction to social etiquette for differing countries. This was an experience that I can build on in the future.

Nicole Powell  
MU Information Science & Learning Technology Student



## ISCS Recognition as a Model in International Student Career Development:

I really enjoyed the time at JSC group, and I learned a lot regarding of job search skills, interview skills, and negotiation methods. I believe those skills will greatly benefit me not only in seeking my dream job, but also in building a good interpersonal relationship with my team embers or co-workers. Job hunting is never fun, and it's always accompanied by nervous and scaring. JSC group changed that. With the professional and warm-hearted help from our three instructors, Sharon, Yuhong, and Chia-Lin, job searching is now more like an exciting activity to me and it constantly challenges me to improve myself, to learn the lesson from every interview experience, and to achieve my goal step by step. Overall, I truly appreciate the experience with JSC group, I have had opportunities there to learn the skills and build confidence.

Qi Wang  
MU Engineering Student

ISCS has been called upon to provide consultation and resources for other universities in their new outreach programs in career development issues for international students.

Other University use of ISCS Career Service Consultation. Recent examples are:

- Southern Illinois University
- Sacramento State University
- National Taiwan Normal University

ISCS staff members have presented at various large and nationally recognized conferences on their research and program

- Symposium at the American Psychological Association 2006 National Conference, New Orleans
- Presentation at the National Career Development Association 2006 National Conference, Chicago
- Presentation at the upcoming National Career Development Association 2007 National Conference, Seattle
- Featured on the front page of the September 2006 issue of the Campus Career Counselor national newsletter for career service professionals



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## International Students' Career Services

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**We Understand & We're Here to Help!**

## Additional ISCS Information and Reports:

<http://career.missouri.edu/ISCS/reports/Fall%202005%20Semester%20Report.pdf>

<http://career.missouri.edu/newsletters/ISCS%20Newsletters/ISCS%20Apr%202007.pdf>

## More Testimonials from ISCS Users

Thank you for your great help. You are so experienced and professional. Without your help, it would have been impossible to get the [internship] offer from my favorite company. ~ Shan Cong (MU MBA Student)

Congrats on your successful [Alumni Panel] last Saturday. It was of immense help, especially for students on the job search. I appreciate your time in getting those speakers to our campus and to help us. ~ Bobba Rameesh (MU Engineering Student and Current Alumn)

It [ISCS workshop] is absolutely helpful and I think it is necessary for all non-native students to utilize this service because eventually they will meet the situations presented today. ~Anonymous ISCS workshop participant

I just want to thank you for having wonderful staff like Sharon Lee and Chia-Lin Tsai who did wonderful job in organizing the alumni panel in this afternoon. I was one of the 4 panelists and I really think it was really a terrific way to share our experience with the audience. ~Jonathan Wang, MU Staff

The international etiquette dinner was great. I learned a lot and it was taught with humor. Thank-you. I am recommending it to everyone I know. ~ Judith Stallman, MU Faculty